

# Cancellation Policy

## *Belle Brule Rejuvenation Aesthetics & Anti-Aging Solutions*

### **Cancelling an Appointment**

Please contact Belle Brule via phone AT LEAST 12hrs prior to your scheduled appointment date and time to avoid cancellation fees\*

\*Cancellation is required 12 hours prior to appointment; failure to cancel within the required time will result in a fee of \$25.00 being charged to the credit card on file or assessed at your next appointment. A NO SHOW is considered failure to cancel or failure to show for a scheduled appointment, a fee of \$50.00 will be applied to the card on file or assessed at your next visit.

### **No Shows and Late Cancellations (12 hours+)**

Initially, clients who schedule an appointment and simply DO NOT show up or cancel within the allotted timeframe of 12 hours will be required to leave a deposit of half (50%) of their scheduled session total in order to reschedule their next appointment.

### **Deposits**

The deposit is fully refundable to the client if the appointment is canceled within the 12 hour notice timeframe. Reoccurring no shows or if the appointment is canceled AFTER 12 hours, clients will be charged the full deposit amount half (50%) of the entire session cost on their debit/credit card.

### **Clients who prepaid for Package Deals**

Clients who have prepaid for package deals who are NO SHOWS or have LATE cancellations for their scheduled appointments will automatically be deducted the cancellation fee from the package balance or lose one (1) session.

### **New Clients**

If a new client fails to cancel or reschedule their appointment date within the 12 hour timeframe they will forfeit ALL limited time pricings offers, promo offers, monthly special promotions, discounts or coupons.

*We reserve the right to refuse appointments to any client who has demonstrated disregard of our cancellation policy*

**By scheduling an appointment to attest that you have read and understand our cancellation policy and you agree to its terms.**